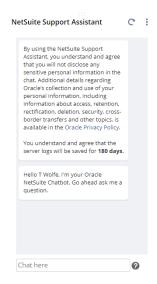


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## **NetSuite Support Assistant SuiteApp Is Now Available**

2021-04-05 - Fahtia Nurmalinda - Comments (0) - ARTICLES

Netsuite has released Support Assistant SuiteApp that works as a Customer Support chatbot service which is accessible on the Home dashboard once installed and setup.



## **Benefits of using the NetSuite Support Assistant:**

- Improved self-service for your support queries through interactive Q&A tool with no wait time
- Access to dynamic step-by-step solutions only available in the Support Assistant
- Fast and easy access to multiple support knowledge repositories including SuiteAnswers and the NetSuite Support Community
- Accessible to all NetSuite users to help reduce Administrator workload
- Coming Soon: Integrated online case submission for unresolved questions