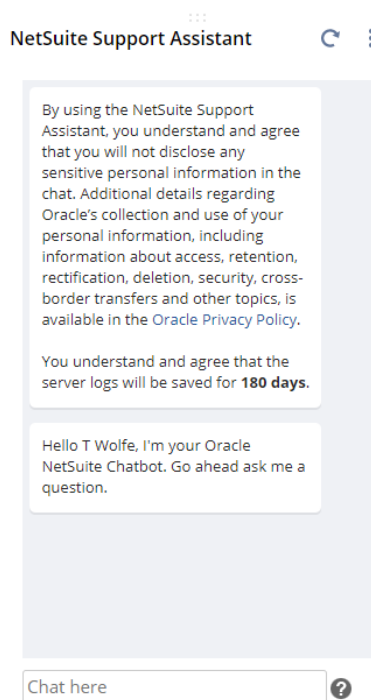


## NetSuite Support Assistant SuiteApp Is Now Available

2021-04-21 - Fahtia Nurmalinda - [Comments \(0\)](#) - [ARTICLES](#)

Netsuite has released Support Assistant SuiteApp that works as a Customer Support chatbot service which is accessible on the Home dashboard once installed and setup.



### Benefits of using the NetSuite Support Assistant:

- Improved self-service for your support queries through interactive Q&A tool with no wait time
- Access to dynamic step-by-step solutions only available in the Support Assistant
- Fast and easy access to multiple support knowledge repositories including SuiteAnswers and the NetSuite Support Community
- Accessible to all NetSuite users to help reduce Administrator workload
- Coming Soon: Integrated online case submission for unresolved questions